WHAT'S SHINDIG?
Shindig is a video chat platform that hosts up to 1,000 participants simultaneously. Shindig allows you to chat with fellow event participants, ask questions to the main speaker, present to the audience yourself, join groups in video and chat for collaboration, link 1:1 in private sessions, and meet and mingle with new people. It's the same as interacting in real life – eliminating the distance problem and enabling new connections!

HOW DO I PREP FOR MY SHINDIG?
Check your bandwidth here: testmy.net (click on the combined test option)
A strong standard internet connection is 1.0 Mbps - 1.5 Mbps Upload and Download speeds. If you have a slower connection speed, consider joining using the free Shindig app (available for iOS and Android) on your mobile device or tablet and use 4G. Make sure to upload an avatar at log in!

Sound & Camera
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Shindig Settings (gear icon)
Click on the gear icon on the top right-hand corner of your page for the opportunity to test your camera, mic, or speakers as well as to switch to another or external options you may have on your device.

HOW CAN I ENGAGE WITH OTHER PARTICIPANTS IN AN EVENT?
How do I join a group chat?
Connect in small groups of 2-6 participants for fluid video chat. Pair up with a single participant by single-clicking on their pod or join any group by double clicking the pod of anyone in that group. This feature is great for mingling, group work, and discussions!

How do I combine my small group chat with another small group chat?
Let's say you're in a group chat with one person and you want to join up with two more peers who are connected in their own group chat. To form a four person group, double-click on any pod in the other group to merge groups. Remember the maximum size for groups is six.

How do I leave a video chat?
Scroll over your icon and click "X" on top right corner. Use the "+" and "-" button to maximize or minimize the chat size on your screen.

Why do I see a photo/default silhouette instead of webcam feed?
The reason for this is that participant either doesn't have a working camera or they didn't opt to enable their camera. To fully participate in a Shindig event, we always

recommend using a device with a working camera and select to enable camera when prompted.

How do I enable my camera?
If you're joining on the Shindig app on your mobile device or tablet, be sure to add an avatar via camera or by selecting a photo from your gallery. If you're at a computer and joining through your browser, you will be automatically prompted to click "allow" to enable your camera and your microphone. If you aren't automatically prompted by your browser due to your personal settings, click the camera icon in the address bar (top right corner) and select the option to enable your camera/mic.